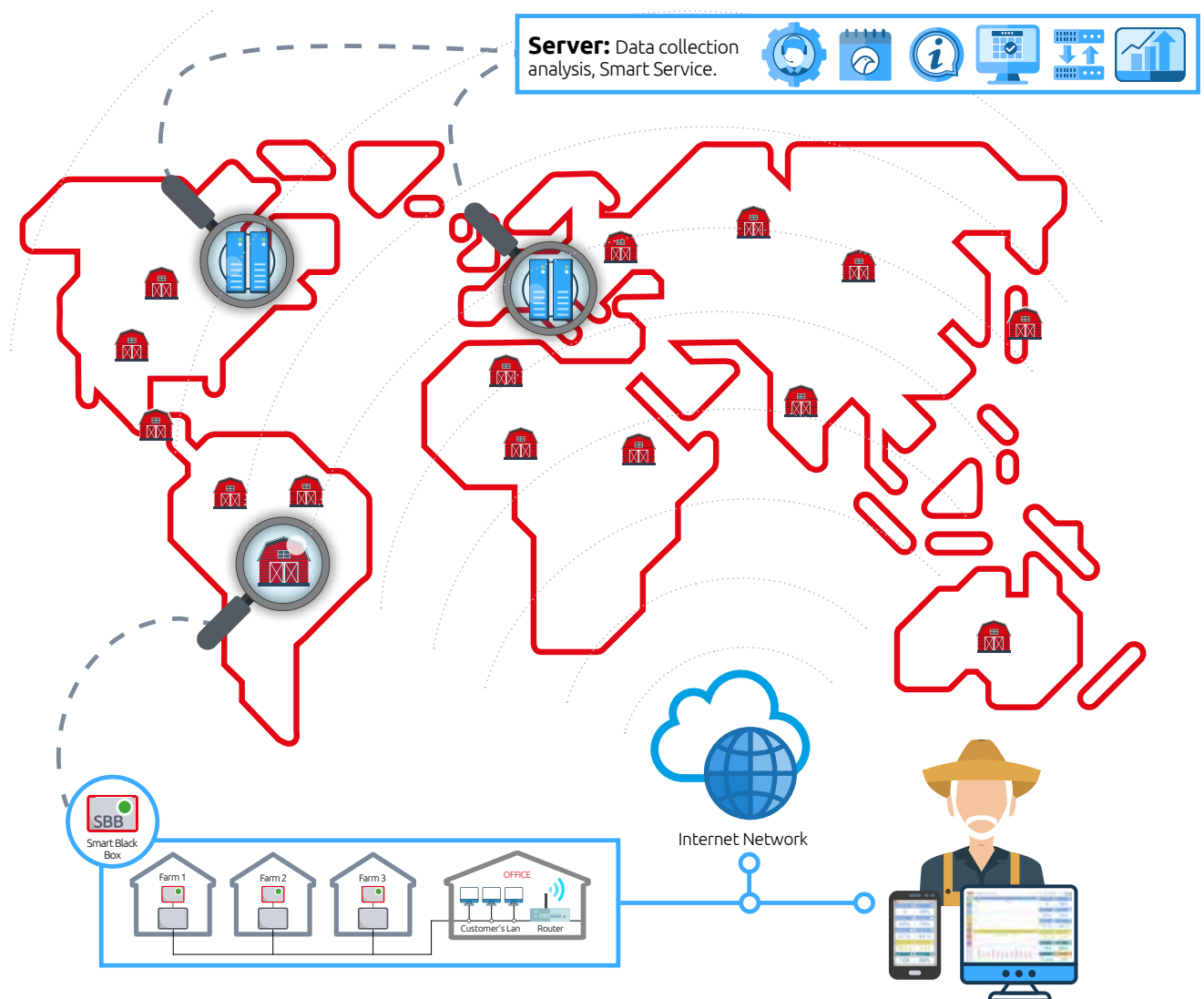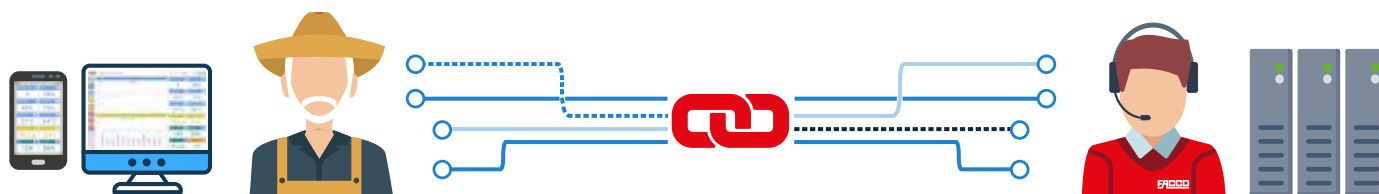# PORTALE FACCO
The door to the Smart Service

The Facco Portal is the web platform dedicated to monitoring, managing, protecting and analysing the Big Data of a farm.

Once a Smart Black Box has been connected to the Portal, it provides a point of access to the associated system in a fast and transparent way, as well as to the services offered by the additional Smart Service package.

Server: Data collection analysis, Smart Service.

Smart Service

Smart Service is the package of services designed to maximize the effectiveness of Facco customers' systems. The available services include: remote technical support, monthly poultry report, seasonal consultancy about poultry issues, monthly poultry news, software updates plus backup and restore services.

PORTALE FACCO
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Smart *Farm*

The **Remote Technical Support** service ensures that Facco customers receive advice from a specialized Facco technician about mechanical, electronic and operating problems in the system due to possible misuse.

The purpose of the **Monthly Poultry Report** is to provide an overview of the farm outlining the last month's activity and is complete with an opinion from a poultry professional.
The report compares the system parameters with those of reference genetic laboratories. It also contains a log of the vital sign values of the animals, information about any changes made to the control module settings and any alarms that have been recorded. In some cases, a **Seasonal Consultancy** document is attached to the report, i.e. suggestions for poultry breeders proposed by Facco when the seasons change.

Important News to keep Facco customers constantly up-to-date with the Poultry World. A careful selection of the innovations proposed by the international network of Facco contacts and sources, kept constantly updated.

Software Update ensures you always have the latest available version of the Smart Black Box software.

The **Backup and Restore** service is useful if the Smart Black Box device suddenly develops an accidental fault. Thanks to the backup and restore service, the farm cycle's historical trends are always safe and sound inside the Facco Server.

Lastly, **Top-View Maps** and **Customized Graphs** are available on each Smart Black Box to make the farm data easy to read in a personal, unique way.

Smart Services	Portal	Portale with Smart Service
Farm data monitoring	✔	✔
Entry of module parameters	✔	✔
Supervision via any device	✔	✔
Monitoring of operator actions	✔	✔
Remote access	✔	✔
Alarm alerts transmitted via email	✔	✔
Remote technical support	✘	✔

Smart Services	Portal	Portale with Smart Service
Monthly poultry report	✘	✔
Seasonal consultancy about poultry issues	✘	✔
Monthly subscription to Poultry News	✘	✔
Backup and restore option	✘	✔
Cycle data stored in the Facco Server	✘	✔
Customized mimic diagrams and graphs	✘	✔
Software update	✘	✔

Your Smart Farm Made in Facco